

Illinois Commerce Commission
Verizon Merger, Docket 98-0866, Condition 2
OSS Measurement, Reporting, and Incentive Plan Collaborative
Final Meeting Minutes From 9/26-27/2000
Reviewed 10/24/2000

The third collaborative meeting was held on September 26 and 27, 2000, in Hearing Room C in the ICC's headquarters in Springfield, Illinois. Following are minutes and action items from that meeting.

Mr. McClerren, ICC Staff, presided over the meeting

I. Introductions

- A. Staff, Verizon, CLECs, Other Parties
- B. Sign up sheet, with contact name, address, phone & e-mail address (included on ICC's web site)

II. Administrative Matters

- A. Meeting Procedures
 - 1. Subject Matter Experts (SMEs) participation recommended
 - 2. Discussions "off the record" until final positions are developed
 - 3. Final positions, decisions, agreements, disagreements, documents to be documented
 - 4. Business casual attire

III. Review Draft Meeting Minutes

The meeting minutes were reviewed and, with minor modification, approved.

IV. Finish Review of Open Issues From California JPSA

Verizon personnel were prepared to continue updating this collaborative on progress and possible changes in the California JPSA, but Rod Cox of McLeodUSA did not believe that was necessarily a good use of time. There was acknowledgment that the parties working in California were operating down their own track now, and that Illinois was not dependent on activities there.

Accordingly, it was agreed that this collaborative would progress directly to Illinois CLEC concerns or proposals.

IV. Review Illinois CLEC Concerns

McLeodUSA provided a lengthy written analysis comparing the ROC effort in the US West territories, the negotiated SBC Version 1.7 effort, the California GTE JPSA effort, and the California PacBell JPSA effort. The analysis resulted in McLeodUSA's Top 15 concerns with the Verizon Illinois proposal. Since the McLeodUSA Top 15 concerns had been distributed to all parties prior to the meeting, Verizon representatives had already developed a response to McLeodUSA's concerns. Following is a summary of each of McLeodUSA's Top 15 concerns and response:

% of FOC Interval - Manual (within 24 hours) - Measure #2 does measure FOC(ASR) and LSC(UNE) notice interval. The interval is an average.

Electric to electric 20 minutes average

Electric to manual 6 hours average

Manual to manual 12 hours average

Percent versus average - percent could be calculated

% of FOC Interval-Mechanized (within 2 hours) - List of what flows through is needed. Simple resale, UNE-P design and nondesign, Loop with/without LNP. Verizon proposal for flow through:

95% 2 hours 24 hours POTS
48 hours Special
72 hours > 10 lines

McLeod Proposal

95%, < 50 lines < 2 hours electronic to electronic
< 5 hours electronic to manual
< 24 hours manual to manual

Installation Commitments Met (%) - Parity measure - parity with Verizon or Verizon Advanced Data. McLeodUSA prefers benchmark, will accept "parity with a floor concept."

% of Pre-Order Errors - Rejects provided by Verizon. "CLEC Error Report", need to leave this open and look at later.

Installation Interval - Same as measure 11 (installation commitments met), consider parity with a floor concept.

New Service Installations Trouble Reports - Agreement on measure - parity with a floor?

% of Delayed Days < 2 Business Days - Verizon measures 13 & 14 both address, parity measures.

Out of Service Interval Within 24 Hours - Parity measure in #22.

Day 2

Faye Raynor of Verizon indicated she would get Sam McClerren a proposal addressing the FOC issue by October 6 and he would distribute to the group.

All Troubles Cleared Within 48 Hours For Non-Designed (%) - Addressed by Measure 21.

Mean Time To Restore (Hours) - Addressed by Measures 21, but not with disaggregation to OOS and non-OOS. Receipt to Clear (service affecting) and Receipt to Clear (non service affecting) may be adequate - check.

Repair Appointments Met (%) - Parity measure, McLeodUSA wants parity with a floor concept considered.

Collocation Installation Interval (Days) - #40 - Space Availability, # 41 - Interval (90% within 90 days-new)(100% within 80 days-augment). McLeodUSA found 90 days acceptable, but not 180 days. Faye Raynor promised to pull everything together and make an offer October 6.

Percent of Coordinated Hot Cuts Completed On Time - Measure #9 addresses - hot cuts are included, and based on number of lines.

The former GTE and former Bell Atlantic systems will continue processes, and begin convergence of systems through best practices meetings. A CLEC forum, per FCC Condition 6 will result in scheduled meetings. An account manager will lobby for the CLECs, while the issue manager will identify joint issues. CLECs specifically requested the creation of a CLEC forum, and is an action item in this proceeding.

McLeodUSA and Verizon had a sidebar discussion at this point and discussed the remainder of the McLeodUSA 15 issues. It was agreed that there would be piece parts provided on October 6 on issues such as FOC and Collocation, and that further discussion could occur at the next collaborative. McLeodUSA wanted to emphasize the importance of the "parity with a floor concept" and is seeking further input from Verizon about its position. There was also a need to know other meetings or forums occurring on items such as hot cuts, EELs, Line Sharing, etc.

AT&T indicated that it was largely comfortable with the Verizon measures contained in the California JPSA. WorldCom may have additional thoughts, and Pat Webb will provide them if so. WorldCom is not competing in Illinois Verizon territory now.

We also discussed the concept of an ongoing review process after the January 20, 2001, conclusion of the collaborative. Verizon representatives concurred, suggesting that a process be outlined in the filing with the ICC.

The collaborative addressed access to performance measures, noting that an ID and password will be required. Regulator will be able to see Verizon performance to all Illinois CLECs. A CLEC will be able to see Verizon's performance to it and aggregate only, not other CLECs.

VII. Set Dates

The next meeting will be Tuesday, October 24 from 9:00 a.m. to 3:00 p.m. The primary discussion item will be remedy plans, as many parties are planning to bring SMEs. Staff anticipates remedy plan proposals from Verizon and CLECs with annual caps.